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TTY USERS CALL VIA MD RELAY

January 29, 2011

Douglas R. M. Nazarian, Chairman
Maryland Public Service Commission
6 St. Paul Street
Baltimore, MD 21202

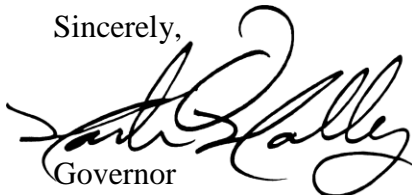
Re: Pepco Power Outages Beginning January 26, 2011

Dear Chairman Nazarian:

Enclosed please find a letter I sent to Mr. Rigby today, expressing my outrage about the ongoing outages in Montgomery and Prince George's Counties. I realize that the Commission currently has an active proceeding regarding Pepco's reliability. However, I suggest that the failings displayed during this storm event require, at the least, that you order the Pepco executives to come to your hearing room and explain to their customers and the Commission why it is taking five days to restore power to many, why the company seemingly delayed on requesting outside assistance, and why their customer communications failed so miserably.

Thank you for your attention to this matter.

Sincerely,


Governor

cc: Joseph Rigby, Chairman, PHI